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PATENT

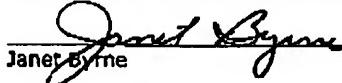
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Christopher J. Allen	
Serial No.:	10/619,917	
Filing Date:	July 15, 2003	Group Art Unit: 7149
Title:	SYNCHRONIZATION OF AGENT SKILL DATA	Examiner: B.S. Stace
Docket No:	<u>60021-378501</u>	

Certificate of Mailing/Transmittal

Mail Stop Amendment
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

I hereby certify that this correspondence is being facsimile transmitted to the USPTO (Fax. No. 571.273.8300) or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

 Janet Byrne 8-15-06
 Janet Byrne Date

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action mailed February 15, 2006, Applicant submits the following amendments and remarks.

Specification begins on page two (2) of this paper

Abstract begins on page three (3) of this paper.

Claims begins on page four (4) of this paper.

Remarks begin on page eleven (11) of this paper.